

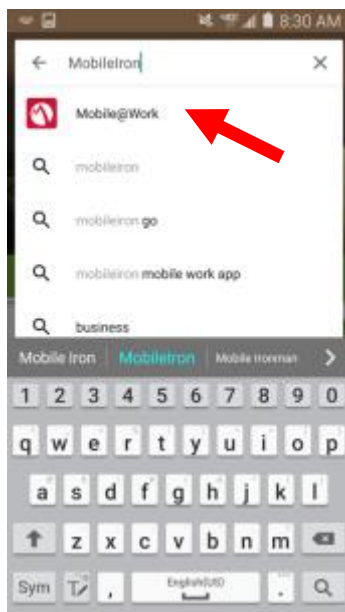
Registering your Android in MobileIron

In order to register your Android device with MobileIron, you must first download and install the MobileIron app from Google Play, but DO NOT open the app.

Access Google Play Store

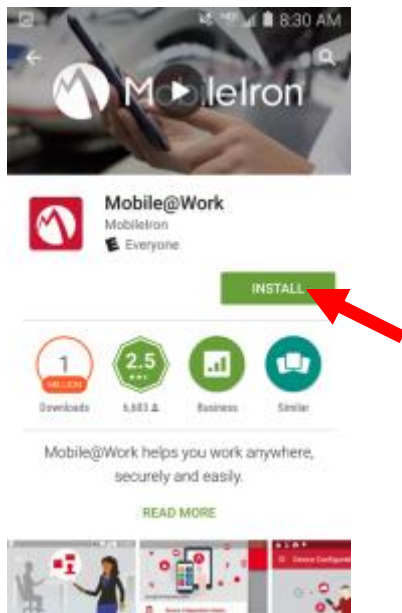


Search the store for MobileIron or Mobile@Work. Click on Mobile@Work



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Click Install



When the install is complete, DO NOT open the app. Close the app store.



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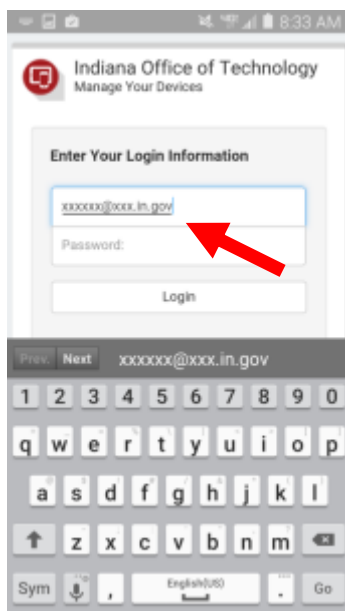
Open the browser on your device and type one of the below in the address bar, then hit Go.

For State owned devices: mdmportal.iot.in.gov

For personally owned devices: byodportal.iot.in.gov



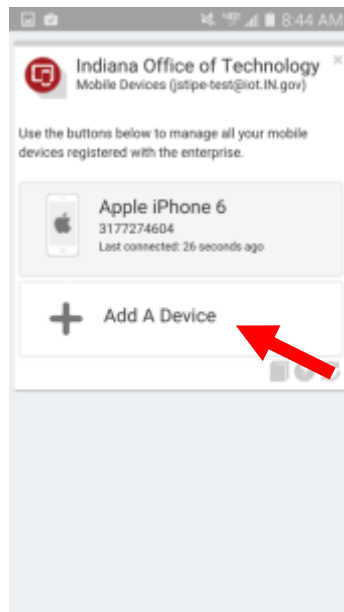
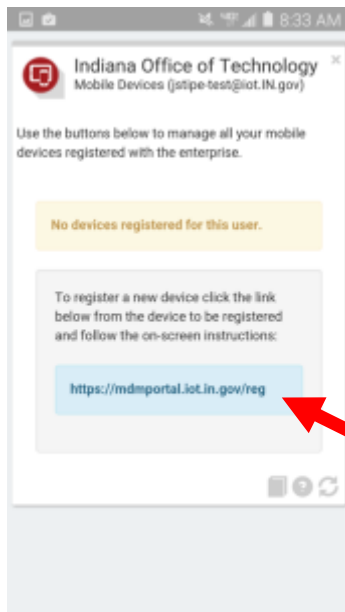
Log in using your State email address and password



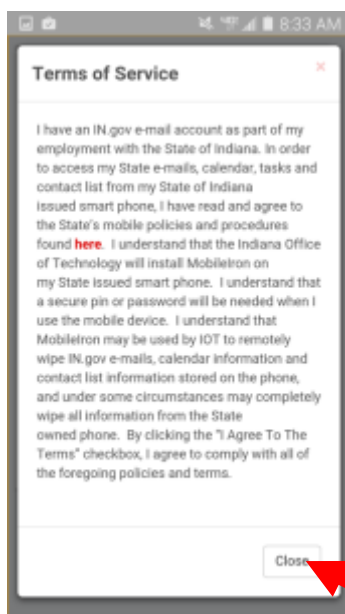
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If you have no devices registered in MobileIron, you will be presented with the screen on the left below. Click the blue link to proceed. Your keyboard may be in the way if you don't see the blue link.

If you have devices registered in MobileIron, you will be presented with the screen on the right below. Click on Add A Device and the screen on the left will appear. Click on the blue link to proceed.

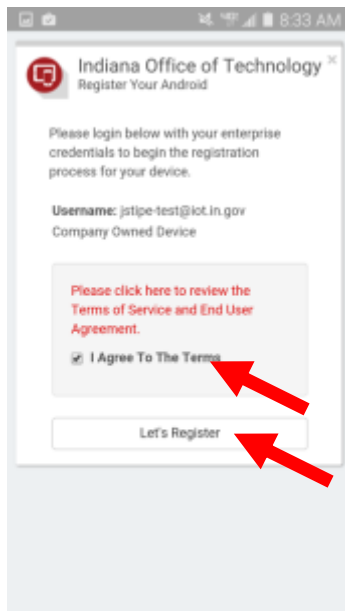


Next will be the Terms of Service. Click the Close button.



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Click the checkbox next to “I Agree To The Terms” and then click Let’s Register



Indiana Office of Technology
Register Your Android

Please login below with your enterprise credentials to begin the registration process for your device.

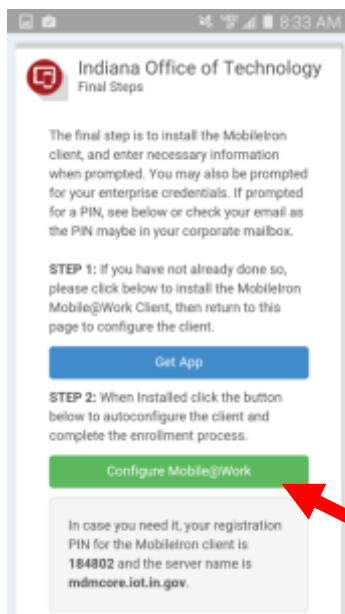
Username: jstipe-test@iot.in.gov
Company Owned Device

Please click here to review the Terms of Service and End User Agreement.

☒ I Agree To The Terms

Let's Register

Since you already downloaded the app in a previous step, DO NOT click on the Get App button. Click on Configure Mobile@Work



Indiana Office of Technology
Final Steps

The final step is to install the MobileIron client, and enter necessary information when prompted. You may also be prompted for your enterprise credentials. If prompted for a PIN, see below or check your email as the PIN maybe in your corporate mailbox.

STEP 1: If you have not already done so, please click below to install the MobileIron Mobile@Work Client, then return to this page to configure the client.

Get App

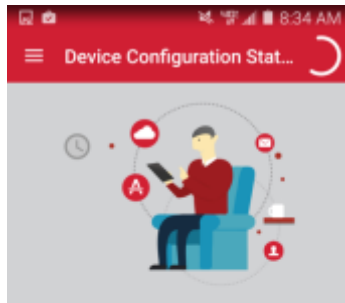
STEP 2: When Installed click the button below to autoconfigure the client and complete the enrollment process.

Configure Mobile@Work

In case you need it, your registration PIN for the MobileIron client is 184802 and the server name is mdmcore.iot.in.gov.

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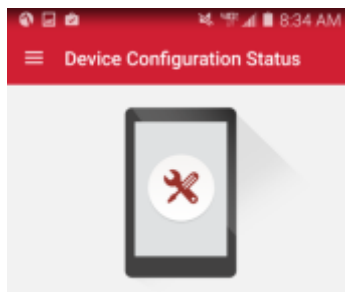
The Mobile@Work app will open and log you in. If you receive an authentication failure, click OK on the Authentication Error pop up. Next on the screen, your email should already be filled in for you. Click Sign-in.



Please wait...

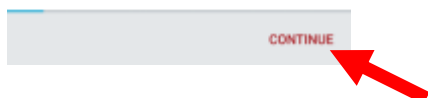
We are checking your device for any
Mobile@Work updates.

The Mobile@Work app needs to install a device administrator. Click Continue



✖ Device Administration

In the next screen you will be asked to
activate the device administrator. Please
accept to proceed.

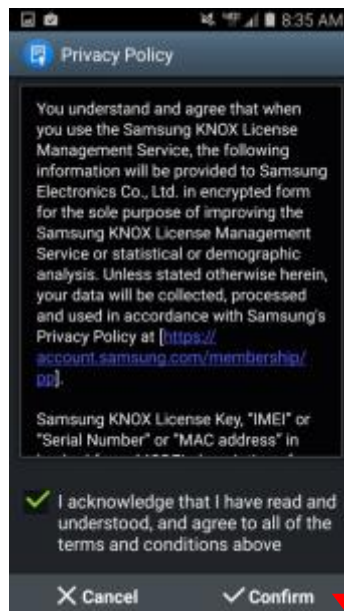
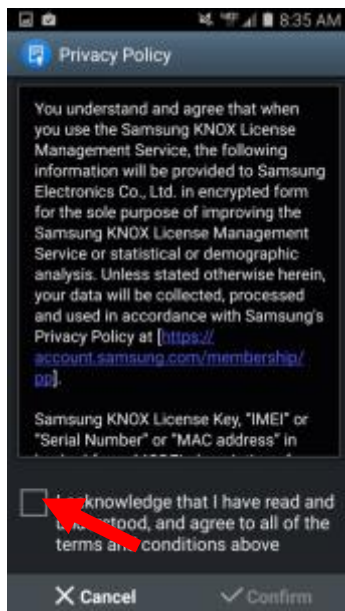


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Click Activate to activate the phone administrator

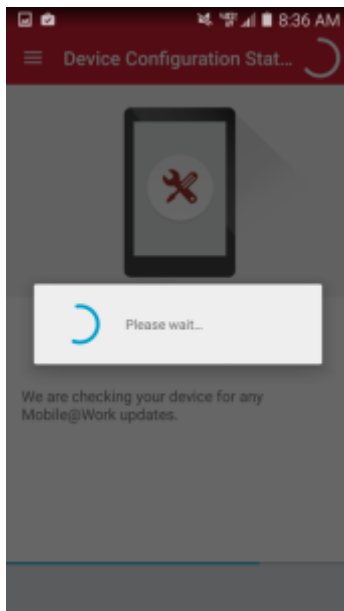


You may be presented with other windows to confirm as the phone administrator is installed and activated. The example below shows windows for the Knox app on a Samsung device. Acknowledge the terms and click Confirm.

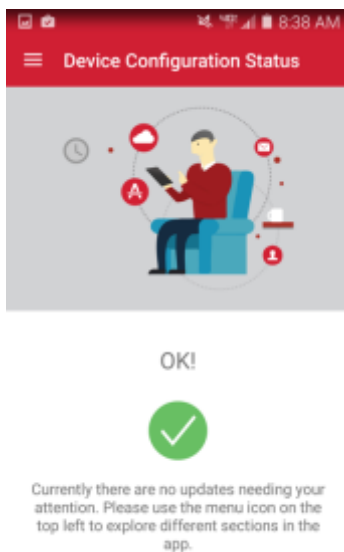


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It will take some time for all of the configurations to complete. Please wait



When the configurations are complete, the Mobile@Work app will indicate such with a green check mark. You may close the app



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Six additional apps will be delivered to your device. If they do not get delivered after a period of time, please contact the Helpdesk.

